

THINK ENERGY, LLC MAINE TERMS OF SERVICE

Contract Disclosure Statement

You have purchased an electric supply product from Think Energy, LLC ("Think"). Think is licensed by the Maine Public Utilities Commission ("PUC") to offer and supply electric generation services in Maine (Docket #: 2011-425). As a competitive electricity provider of retail electricity supply, Think will supply the electric generation to your local Electric Distribution Utility Company ("EDC"), based on your usage. Your EDC will then deliver the electricity to you.

Type of plan	Fixed Rate
Price per kWh	100.0 cents per kWh. This does not include the price that your electric utility will charge you for the delivery component of your electric service.
Length of plan	The above price will remain constant for 36 months.
Late payment fee (if any)	Bills not paid in full by the due date may incur a late payment fee on unpaid balances in accordance with your local utility's billing policies.
Deposit requirement (if any)	None
Early termination fee (if any)	Residential Customers: \$0; Small Commercial Customers: \$299
Other features (if any)	<p>100% Renewable Energy. Think will purchase and retire renewable energy credits (RECs) in an amount equal to your consumption during the renewable term, which may be procured by national sources allowed by applicable law. The electricity actually delivered to your service location will not come from a specific renewable electric generation facility. Think will purchase RECs generated in the same calendar year as your electricity usage and retire them in a regional generation attribute system.</p> <p>If you selected a Think product that is associated with a promotion, see the Promotion Terms document for details about eligibility.</p>
Community Solar Restriction	In connection with this plan, you shall not subscribe to or participate in any solar or community solar program, including, but not limited to, any Net Energy billing program, enabling you to receive, or otherwise providing, bill credits on your electric utility bill. See the Terms of Service for details.
Right of Rescission:	After you sign up, you will have 5 days from the time you receive your first invoice or bill to reverse or "rescind" your decision. You can rescind orally by calling Think at 888-923-3633; by email to care@thinkenergy.com , or in writing by mail to P. O. Box 1288, Greens Farms, Connecticut 06838.

Toll-free number:	You can contact Think with questions or complaints from Monday - Friday 8AM – 8PM ET (note these hours may change) at 888-923-3633.
PUC Consumer Assistance:	You may also contact the State of Maine PUC with complaints or questions at 1-800-452-4699.
Cancellation of Service:	You have the right to cancel your service with Think at any time, subject to any early termination fee that would apply. To cancel service, you must notify Think. Think is required to notify your EDC of the cancellation within 2 business days of your request. Your EDC will then process the cancellation for you. Unless you have signed up with another supplier, you will receive standard offer service, which is a supply service available to all electricity customers through a process administered by the PUC. Current standard offer prices and other information about switching your supplier may be found at www.maine.gov/mpuc/electricity/cep .

You will receive a contract renewal notice prior to the end of the term of this contract. You will have the option to reject renewal and instead receive standard offer service or service from another supplier.